Magellan Medicaid Administration

Minnesota Healthcare Programs (MHCP)
Pharmacy Module Modernization Project

STAKEHOLDER KICK-OFF MEETING

NOVEMBER 30, 2023

11:00 AM – 12:00 PM CST

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Welcome

MMA's Government Services Experience

Preferred Drug List (25+DC)
Alaska, Arizona, Arkansas, Colorado, Connecticut, District of Columbia, Florida, Georgia, Idaho, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Carolina, Rhode Island, South Carolina, Texas, Virginia, Washington, and Wisconsin

Rebate Management (23+DC)
Alaska, Arizona, Arkansas, California, Colorado, Connecticut, District of Columbia, Georgia, Idaho, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Montana, Nebraska, Nevada, New Hampshire, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Virginia, and Wisconsin

Point-of-Sale Services (14+DC)
Alaska, Arkansas, California, Colorado, District of Columbia, Florida, Idaho, Kentucky, Louisiana, Michigan, Nebraska, Nevada, New Hampshire, South Carolina, and Virginia

AIDS Drug Assistance Program (8)
California, Connecticut, Florida, Idaho, Massachusetts, Nevada, New Hampshire, and Pennsylvania

State Prescription Assistance Program (4)
California (Department of General Services Programs, LA County) New York (EPIC and American Indian Health), New York (Medication Grant Program), and Pennsylvania (PACE)

An Unmatched CMS Certification Record
MMA's pharmacy solution has been CMS-certified for 15 of our Medicaid FFS POS customers, including seven recent MECT 2.x certifications and 2 Streamlined Modular Certifications (SMCs.) These states include Alaska, Arkansas, Colorado, District of Columbia, Florida, Idaho, Kentucky, Michigan, Nebraska, Nevada, New Hampshire, South Carolina, Tennessee, and Virginia and California's Medi-Cal Rx.

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Project Goals

- ✓ Improve management and administration of the pharmacy program for MHCP staff, providers, and recipients

- ✓ Provide MHCP with configurable, compliant, and easy-to-use solutions

- ✓ On-time delivery of services on 10/1/2024 that provides seamless access for recipients and pharmacies
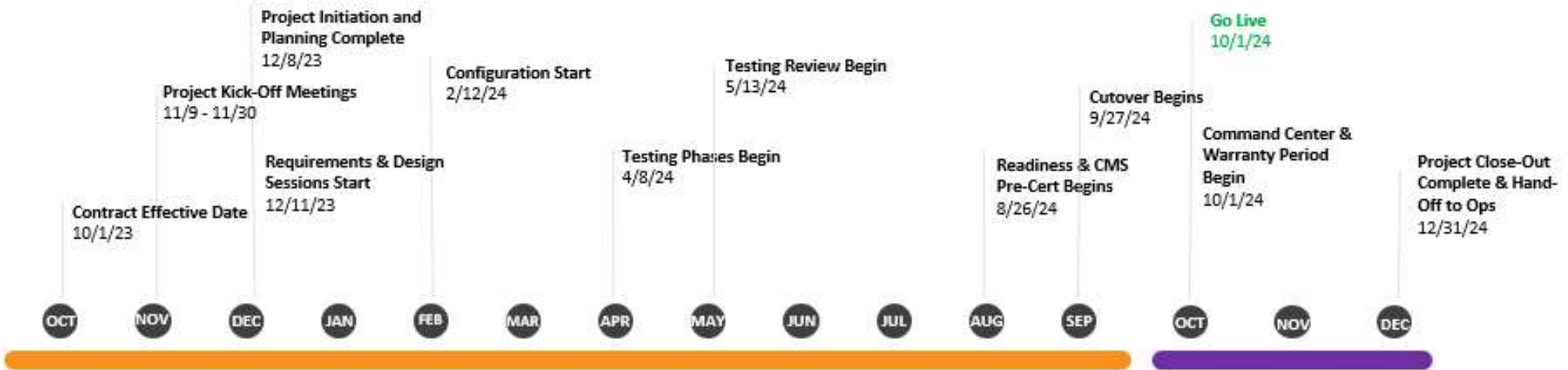
Success Criteria

- Improved enrollee experiences and a reduction in administrative burdens that can delay access to care

- Deploy a modern, highly configurable pharmacy platform to support the efficient implementation, modification and deployment of state policy

- Successful lessons learned that can be applied to transformation projects going forward

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Scope of Pharmacy Modernization Project

- On October 1, 2024, Magellan Medicaid Administration will begin processing pharmacy claims and providing program support for the Minnesota Healthcare Programs.

- The following functions will be performed:
  - Drug claims processing with Pro-DUR and autoPA
  - Processing PA requests using MN-established criteria
  - Provider and enrollee customer service with extended call center hours
  - Development and delivery of required reporting and analytics
  - Providing MHCP or its designee(s) with real-time, unredacted, read-only access to the drug claims processing and online reporting system(s)
  - Development and maintenance of a SMAC list and 340B ceiling price file
  - RetroDUR services including criteria development, monthly claims review, DUR Board presentations and quarterly interventions
  - Drug rebate management for FFS programs
  - On-going provision of existing services, including PDL and supplemental rebate services

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PMM Projected Schedule Milestones

Project Initiation and Planning Complete 12/8/23

Project Kick-Off Meetings 11/9 - 11/30

Configuration Start 2/12/24

Testing Review Begin 5/13/24

Go Live 10/1/24

Cutover Begins 9/27/24

Command Center & Warranty Period Begin 10/1/24

Requirements & Design Sessions Start 12/11/23

Testing Phases Begin 4/8/24

Readiness & CMS Pre-Cert Begins 8/26/24

Project Close-Out Complete & Hand-Off to Ops 12/31/24

Contract Effective Date 10/1/23

OCT — NOV — DEC — JAN — FEB — MAR — APR — MAY — JUN — JUL — AUG — SEP — OCT — NOV — DEC

Readiness and Go-Live

- Integrated systems require a coordinated approach for implementation and operations.
- Readiness activities will take place in the weeks leading up to go live to confirm completion of all implementation tasks and prepare for the transition to ops:
  - Confirm all planned configuration and testing completed
  - Confirm all agreed upon operational processes are in place
  - User Acceptance Testing (UAT) by appropriate MMA/MHCP personnel
  - Targeted pharmacy community testing to ensure correct POS configuration per revised payer sheets

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Communications and Resources
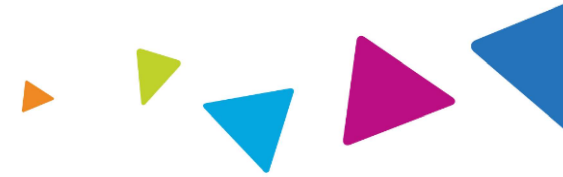
- Provider communications will be available on the portal prior to go-live:
  - Provider training video link(s) available with information to assist with any training questions or issues.
  - Pharmacy provider notices with information to prepare for the transition, including:
    - Claims processing information
    - ePA submission
    - Targeted pharmacy community testing info
  - FAQs

- Operational resources will be phased onto the portal throughout the readiness and cutover periods:
  - PDL information and links
  - Payer Specification Document
  - Prior Authorization Forms
  - Provider Processing Manual
  - Pharmacy and Drug lookup

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Post Go-Live Support
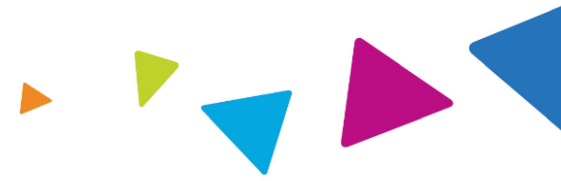
Magellan Medicaid Administration provides post go-live monitoring and support:

- Command Center meetings with MHCP held daily to include reporting and analysis
- Monitoring of all operational functionality
- Targeted outreach to pharmacies based on claims analysis

Q&A

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